

LAYO VIENNA PRAGUE 2024 TOUR IMPORTANT INFORMATION

GROUP FLIGHT INFORMATION

DEPART

Tuesday, June 18, 2024- LAX to Vienna

Austrian Airlines Flight #82

Depart: Los Angeles (LAX).....3:05pm

Wednesday, June 19, 2024

Arrive: Vienna (VIE) 11:35am

RETURN

Wednesday, June 26, 2024

Austrian Airlines Flight #712

Depart: Prague (PRG).....7:30am

Arrive: Vienna (VIE)8:20am

Austrian Airlines Flight #81

Depart: Vienna (VIE).....9:55am

Arrive: Los Angeles (LAX).....1:05pm

GROUP HOTEL INFORMATION

VIENNA

Check-in: June 19 Check-out: June 23

Radisson RED Vienna Hotel

Obere Donaustrasse 61

1020 Vienna

Phone: 011 43 1 436 00 50

Website: [Radisson RED Vienna Hotel](https://www.radissonred.com/en/hotel-radisson-red-vienna)

PRAGUE

Check-in: June 23 Check-out: June 26

Hotel NH Prague City

Mozartova 261/1

15000 Prague 5

Phone: 011 420 257 153 111

Website: [Hotel NH Prague City](https://www.nh-hotels.com/en/hotel-nh-prague-city)

1. When do I bring my student to LAX on Tuesday, June 18?

Your student must arrive at LAX no later than **12:00pm**. At that time, we will check bags and head for security. We are departing LAX on **Tuesday, June 18 at 3:05pm** on **Austrian Airlines Flight #82**.

2. Where should I drop off my student at LAX on Tuesday, June 18?

If your student is a Full Tour participant or a Land Only participant who is traveling on our group flight, at least one parent must escort their student into the lobby at Tom Bradley International terminal at LAX, find their student's chaperone, and make personal contact with the chaperone before leaving their student with the Tour Group. We will be meeting inside the main entrance, before heading for the ticket counter. *No curbside drop offs!*

3. My student is meeting the tour in Vienna: where and when will that happen?

You and your student should plan to meet up with the tour group in the **Radisson RED Hotel** lobby at **4:00pm**. The group will arrive to the hotel around that time, but you may need to wait. Locate your student's chaperone, provide them with student's passport and make sure student

has their luggage and instrument before you depart the hotel. If your flight arrives later that evening, you will need to meet us after dinner at the hotel at **9:00pm**.

4. How much should my student pack?

Every member of the tour may *CHECK ONE BAG* and *BRING ONE CARRY-ON AND ONE PERSONAL ITEM (such as a backpack) on to the plane*. For almost all students, their carry-on will be their instrument. Checked baggage fees are included in the cost of the tour for Full Tour Participants.

5. What should my student pack?

Everyone: PASSPORT!!!!, YOUR INSTRUMENT/ PLEASE PUT A LABEL ON THE CASE WITH YOUR NAME, any necessary medication, toiletries (please remember to limit liquids to 3 oz. containers in carry-on bags). Brown bag lunch for the plane (in case you do not like the food), preferred snacks for the trip (so that you have your favorites which you may not be able to get in Vienna or Prague).

Sunscreen, sunglasses, hat. Phone charger, external battery, travel adaptor. We recommend *against* bringing any electronics, other than a phone, as they can be easily lost or stolen and the chaperones will *not* be responsible for them or any other student belongings, other than medication.

Attire: Concert clothes – same as what you wore for the regular season concerts, comfortable clothes (shorts, pants, short-sleeved shirts, summer dresses, underwear, socks, pajamas, jacket) *and comfortable shoes* for sightseeing, appropriate attire for visiting churches to avoid being refused admittance (covered shoulders and upper legs). No tank tops or spaghetti straps.

YOU SHOULD ALSO REFER TO THE INTERNATIONAL TRAVEL TIPS DOCUMENT FOR MORE INFORMATION.

6. How much money should my student bring?

Your student will only need to pay for souvenirs. The students will be with their chaperone group all the time, and all meals, snacks, lodgings, and museum tickets are already covered in the cost of the tour.

7. Can my student bring their phone?

Yes, but YOU are SOLELY responsible for their phone bill. LAYO accepts no responsibility whatsoever for your student's phone bill and makes no recommendations for international coverage. Please contact your carrier directly to arrange for an international plan if your student plans on bringing a phone.

8. Who are my student's chaperone and roommates?

Roommate assignments have already been sent out. You and your student will be able to meet with your student's chaperone on Sunday, May 19 at 5:00pm following the rehearsal.

9. Who will handle my student's passport?

Your student's chaperone will handle your student's passport throughout the trip.

10. Who will handle my student's medication?

Depending on the student's age and the parent's preference, either your student can handle and self-administer their own medications or you may opt for your student's chaperone to be in charge of their medication. We leave this to the parent's discretion. If you did not include medication information on the registration form or this information has changed, please email Laura at viennaprague2024@losangelesyouthorchestra.org.

11. Who will move the big instruments around?

Every student will be expected to take a turn helping move larger instruments from vehicle to venue during the tour.

12. How will I know what's going on during the tour?

The chaperones' most important responsibility will be keeping track of their groups. If they have time, they may be in touch with updates once or twice daily via WhatsApp to the parents of the students in their chaperone group. Please keep in mind that what's most important for the chaperones is to keep track of the students!

13. If I'm travelling to Vienna or Prague or have family or friends there, can any of us take my student off the tour for a meal or an overnight?

NO. All students must stay on the tour AT ALL TIMES.

14. If I am traveling to Vienna or Prague separate from the tour to attend the concerts, can I ride the tour bus from/ to the airport, from Vienna to Prague or in general?

NO. Only registered tour participants may ride on the tour buses.

15. I am meeting my student in Prague at the end of the tour. When and where will I do that?

You will pick up your student at the **Hotel NH Prague** and you have TWO options:

- a. **June 25:** At the hotel in the lobby following our farewell dinner between **8:30pm and 9:00pm.**
- b. **June 26:** At the hotel in the lobby in the morning between **9:00am and 9:30am.**

You must check in with your student's chaperone or the Orchestra Manager before you and your student leave the hotel.

16. Where and when should I pick up my student on Wednesday, June 26 at LAX?

We are arriving on Austrian Airlines Flight #81 from Vienna at **1:05pm**. At least one parent will need to come into the Arrivals Hall at the Tom Bradley Terminal at LAX to meet the chaperones and students. However, we do not know precisely when we will be coming out as we will have to clear customs. We may have limited ability to communicate from some of the security areas, so please arrive early. No student will be released until the chaperone connects with a parent. Please don't make your chaperone wait for you to arrive – the chaperones want to go home too!

17. What if I have other questions?

Contact us at viennaprague2024@losangelesyouthorchestra.org.